

**THIS AGREEMENT** is dated **[29-May-2023]** and, upon execution by the Parties, will commence on this date ("**01-Jun-2023**")

## BETWEEN

**Millennium and Copthorne Makkah Al Naseem**

and

**Wadi Makkah technology company** incorporated and registered in [ Saudi Arabia ] whose registered office is at [ 4031074662 ]

## RATES (To be made in excel sheet in the below format only)

				High		shoulder		Low		Peak	
				1-Jun	15-Jun	1-Jul	30-Jul	1-Aug	30-Aug	1-Sep	30-Sep
Room Type	Description	Max. Occupancy	Meal plan	SGL	DBL	SGL	DBL	SGL	DBL	SGL	DBL
Standrd		3 Adult or 2 Adult +1 Child	Room only	150	150			150	150		
			Bed & Breakfast	180	210			180	210		
Deluxe		2 Adult or 2 Adult +1 Child	Room only	180	180						
			Bed & Breakfast	210	240						
Junior Suite		2Adult or 2 Adult +1 Child	Room only	250	250						
			Bed & Breakfast	280	310						
Ex. Suite		2 Adult or 2 Adult +1 Child	Room only	325	325						
			Bed & Breakfast	355	385						

## GENERAL

- The above mentioned rates are applicable for all specific market.
- These rates are per room per night quoted in SAR, based on the meal plan specified and inclusive of VAT, service charge & municipality fees. Should the Saudi government decide on applying new taxes / fees during this agreement validity, the same will be added to the above rates from the date the decree stipulates so.
- Rates are for individual bookings only and cannot be used for group bookings (group: 10 paid rooms or above).
- Should the hotel booking situation changes, the hotel reserves the right to withdraw the rates, apply **MLOS condition**, apply a supplement or stop sale with a specific notice period.
- Any amendment to a booking such as: name change**, change in the date of arrival, change in the date of departure; will be considered as a new booking and the rates and offers applicable at the time of receiving the amendment will be applied accordingly.
- The Client acknowledges that rooms at the Hotel may be overbooked which may result in some guests being relocated. In the event that a room is unavailable on arrival to a Guest, the Hotel will arrange alternative accommodation of at least an equivalent standard for the Guest whom the Hotel is unable to accommodate and provide the reasonable cost of transportation to that alternative hotel accommodation. Neither the Company nor the Hotel will be under any obligation to pay compensation to the Client or the Guest in respect of any unavailable room.
- These net rates are confidential and must not be displayed or promoted without being bundled or packaged as this violates Millennium hotels policy.
- These rates are applicable according to this Agreement and will only be valid once the contract has been signed by both parties

**MILLENNIUM & COPTHORNE MIDDLE EAST HOLDINGS LTD.**

Building 47, 4<sup>th</sup> Floor, Dubai Healthcare City, P.O.Box 119666, Dubai, United Arab Emirates  
T +971 4309 9000 w www.millenniumhotels.com

#### MEAL PLAN

- HB/FB is based on Food & Beverage and will be served in our Louits outlets
- HB/ FB cannot be booked for individual days only (unless arrival/departure time does not allow consuming the HB/FB. In this case, one night can be booked on BB basis).
- HB supplement: 125.00 SAR during high season and 75.00 SAR during medium & low season, per person per night.
- FB supplement: 250.00 SAR during high season and 150.00 SAR during medium & low season, per person per night.
- Children Meal Supplements: Children until 11.99 years are eating free on the same meal plan the adults are booked and Children from 12 to 18 years are having 50% discount on the meal plan the adults are booked.

#### CHILD POLICY

- An infant is defined as 0 – 1.99 years old, a child is defined as 2 – 11.99 years' old
- Infants sharing their parent's room will stay free of charge and on the same meal plan, i.e. 1 adult & up to 2 infants = 1 Single Room & 2 adults up to 2 infants = 1 Double Room. Up to 2 children stay free on the adults' meal plan with one extra bed unless others is specified in hotels specific conditions.
- Please refer to the hotel contract to identify the max. Number of children that can share parent's room free of charge on existing bedding. Promotional rates which do not have contracted meal plan supplements should calculate the child meal rates at 50% of published adult buffet meal rates. Baby cot will be provided on complimentary basis and subject to availability
- For Half Board packages lunch or dinner can be availed. On 31st December 2023 only lunch will be offered.

#### CHECK IN/CHECK OUT TIMES

- The Client is advised that check-in time into the Hotel is from 14.00 hours.
- Check-out time is 12.00 hours. Late departures subject to availability, though additional charges may be imposed by the Hotel.

#### GENERAL BENEFITS AND SERVICES

- EG-Complimentary high speed internet access in room and public areas
- Shuttle bus service
- Complimentary access to hotel gym

#### SPECIAL EVENTS & EXHIBITION DATES & SUPPLEMENTS

EVENT	DATE	SUPPLEMENT
*****	*****	*****
*****	*****	*****
*****	*****	*****

The special event/exhibition supplement needs to be added to above contracted rates for any reservation falling on and over any of the above mentioned dates. These dates are subject to change. Please contact our reservation for more information

#### ALLOCATIONS AND FREESALE

Free sale based on availability calendar. Any bookings requested outside of free sale will be subject to the best available rate at the time of the booking

#### Release:

Based on the market trends, Hotels are advised to offer a low release period mainly during the need periods. For peak periods, Hotels are advice to revise the release period based on demand

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## **CANCELLATION/NO SHOW/EARLY DEPARTURE**

### **RATE DISTRIBUTION**

These contracted rates are NOT to be Onward Distributed to any Internet based agent, portal, online travel agent, any other B2C channel or 3rd party website

The contracted rates can be featured on the clients' website/brochure only as a part of a package and can be booked via the web booking engine.

Initial property information shall be forwarded to the client for the necessary actions, and it is the hotel's responsibility to provide the client with any required updates.

No information or images are to be featured on the client's web site/ brochure without the consent of Millennium Hotels.

### **HOTEL BANK DETAILS- Each hotel**

<b>Bank Name</b>	<b>Al Jazerah Bank</b>
<b>Account Number</b>	0309-95010119-001
<b>IBAN No</b>	<b>SA84 6010 0030 9950 1011 9001</b>
<b>Bank Account Currency</b>	<b>Saudi Riyals</b>
<b>Swift Code</b>	<b>BJAZSAJE</b>
<b>Bank Branch Full Postal Address&amp; Contact Details</b>	<b>Saudi Arabia / Riyadh</b>

Any notice or request required to be given under this Agreement must be in writing, in English and either delivered by hand against receipt, sent by registered mail or carried by reputable courier service to the other Party. Such notice will be deemed served, two Business Days following the day of dispatch and in the case of overnight courier or hand delivery, be deemed served at the time of delivery, if that is before 17.00 hours on a Business Day or otherwise at 9.00 hours on the Business Day following the day of delivery.

Any notice or other communication given to a party under or in connection with this Agreement shall be sent to:

<b>The Client at:</b>	<b>The Company at:</b>
<b>Address:</b> [Insert]	<b>Address:</b>
<b>Attention:</b> [Insert]	<b>Attention:</b> [Insert]
<b>Email:</b> [Insert]	<b>Email:</b> [Insert]

### **RESERVATIONS CONTACT DETAILS**

The Client is advised to refer to the reservations contact details is 0096612 550 9700 for FIT reservation requests.

### **TERMINATION/BREACH OF CONTRACT**

Either party may with or without cause, terminate this agreement any time upon providing thirty (30) days prior written notice.

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**FOR REMAINING TERMS AND CONDITIONS PLEASE APPLY THE GENERAL TERMS AND CONDITIONS**

**Signed for and on behalf of:**  
[ **Wadi Makkah technology company** ]

.....  
**Print name:**

**Title:**  
**Date:**

**Signed for and on behalf of:**  
**Millennium and Copthorne Makkah Al Naseem**

.....  
**Print name:**

**Director**  
**Date:**